



BARUT
HOTELS

**ARUM BARUT COLLECTION
SUSTAINABILITY REPORT
2020 - 2021**





SUMMARY

Sustainability is designed to protect natural resources and leave a good environment for future generations to meet today's needs. Sustainable development means programming the life and development of today's and the future in such a way as to enable future generations to meet and develop their needs without consuming natural resources by balancing between man and nature. Sustainable development is a concept with social, ecological, economic, spatial and cultural dimensions. As Arum Barut Collection, we are aware of our responsibilities and committed to sustainable tourism and development. We're trying to leave a better world for future generations. Our corporate vision, mission, culture, values and ethical principles lead us to fulfill these responsibilities.

Emre Erdem
Dilşad Okudur

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BARUT HOTELS SUSTAINABILITY MESSAGE



OUR COMMITMENT TO THE ENVIRONMENT

We respect the environment and the world to be respected in the world.

It is aimed to control the amount of water, electricity, energy, chemical, solid waste without compromising the comfort of the hotel guests and to minimize the damage to the environment and Natural Resources. In the light of sustainable tourism principles, measures taken to reduce the use of natural resources, soil, water, air damage to minimize and, if possible, to eliminate the applications have been updated.

OUR CORPORATE PROFILE

We have offered privileged holidays to our privileged guests by aiming to combine sea, sand and sun with Entertainment and quality that comes to mind when it comes to holiday since the first day of our establishment.

We haven't just created environments for our own taste. We have enabled our guests to travel to peace and explore the purity with the appropriate approaches to all tastes.

Colors are the quickest way to tell the beauty of life. For 50 years, we have touched thousands of hearts with all the colors of life. At this point, with our specialized dynamic staff and our understanding of modern management, we believe that we will provide high quality service to our guests for many years.

OUR POLICIES



OUR HISTORY

We are a big family with 3500 rooms, over 10000 beds and more than 3000 colleagues, which started to serve with a 36-room hotel in the area where Acanthus Cennet Barut Collection Hotel is located in the beginning of 1971.

BARUT HOTELS POLICY

Our main aim is to provide the best quality service by keeping guest satisfaction with all our employees above all else. According to this target;

Legal requirements

Barut hotels is committed to complying with legal requirements in all product and service processes.



Safety of our employees and human investment

Our staff is our most valuable asset. In order to minimize the risks that will endanger the health and safety of our employees and business partners and to prevent occupational accidents, all our processes are continuously improved and state-of-the-art technologies are followed. Education of our employees, protection of human rights and the enjoyment of equal rights without regard to religion, language, race are our indispensable rule.

Guest Satisfaction – Guest Security – Guest Focus

Our guests are the reason we exist. Following guest complaints from all kinds of sources, analyzing complaints and informing our guests on this subject, turning the complaints into an opportunity for ourselves is our priority.

Natural Respect To The Environment

Using our resources in the most efficient way to prevent environmental pollution and to protect the nature, reduce the amount of waste, recycle or make it harmless is our main goal.



Energy Saving

Barut is based on the most efficient use of our energy resources and continuous improvement in energy efficiency.

Food Safety – Hygiene

It is our common principle to implement the food safety system throughout the food chain, continuously improve and prioritize the hygiene requirements throughout the entire food chain in order to provide quality, food safety principles.

Our investor and business partners

Our investor who provides a peaceful and safe working environment to its employees and we work to provide better service with the most appropriate cost by determining the expectations and requirements of our business partners to whom we share the same objective.



Support for Local Economy and Sustainable

Purchasing practices we are aware of our contribution to the local economy, so 95% of our suppliers and raw materials are local. For sustainable tourism, we make environmentally friendly purchases that generate less energy, water, waste. In the light of these principles, our hotels that compete in the national and international market, always show the determination to be the leader, continuously develop and provide the resources.

Child Abuse and Harassment

We believe that everyone should be responsible for the protection of children. We know that child welfare and protection of children from all forms of harm is very important and that it is our primary duty to protect all children we are interested in from physical and mental abuse. In the light of these principles, our hotels that compete in the national and international market, always show the determination to be the leader, continuously develop and provide the resources.

OUR VISION & MISSION



Vision:

We aim to be a world brand that stands out with its service quality and reliability in the sector, keeping guest and employee satisfaction at the highest level with the power and knowledge we have gained from our deep-rooted past. We work for sustainable tourism with the products we prefer and the approaches we display.

Mission:

Barut Hotels means adopting a guest satisfaction-oriented service approach. Our group, which is the product of a visionary perspective, has been serving Turkish and World tourism in the light of "Happy employee - happy guest" philosophy since its establishment in 1971. With our stable, innovative, fair and reputable stance, we will continue to develop projects that are sensitive to the environment, people, art and nature, and we will continue to serve our country with our new investments.

Values:

- Human
- Nature
- Time
- Hospitality
- Mediterranean
- Devotion

OUR BRAND IMAGE



Integrity

We encourage honesty through our respect for individuals, the communication of our expectations, consistency and fairness in our actions. This integrity permeates everything we do.

Success

We constantly strive to find better ways to pursue Barut Hotels and our personal goals. Barut Hotels is committed to providing training, support and growth opportunities to team members to ensure a rewarding and secure future.

Team work

We work as a team at all levels, we recognize that each team player contributes to the success of the team with their competence, preparation, determination and commitment.

Excellence

We do our best in everything we do, exceeding our expectations and striving for professional excellence, distinguishing ourselves by superior performance.

Innovation

We encourage a culture that values the independence of thought and personal strength, known for the creativity, motivation, perseverance and passion of team members.

We believe in innovative thinking that promotes change that is beneficial for both the individual and the brand.

OUR DOCUMENTS



• Our Arum Barut Collection Hotel has received the "Green Star Environment Award" within the scope of the "Environment-friendly Accommodation Facilities" project initiated by the Ministry of Culture and tourism.

• We received the "Travelife Gold Award" for our Arum Barut Collection Hotel in 2011-13-15-17-19 in order to provide and support sustainability.

AWARDS & CERTIFICATES

- TUI UMWELT CHAMPION 2020
- TUI TOP QUALITY 2020
- TUI HOLLY 2020
- TRIPADVISOR TRAVELLERS' CHOICE WINNER 2020
- ETS HIGH GUEST SATISFACTION CERTIFICATE 2020
- HOLIDAYCHECK RECOMMENDED AWARD 2020
- BOOKING.COM TRAVELLER REVIEW AWARDS 2020
- BENSWISSCLUB 2020
- TRIPADVISOR CERTIFICATE OF EXCELLENCE 2019
- HOLIDAYCHECK RECOMMENDED AWARD 2019
- TRAVELIFE 2019 - 21
- TRIPADVISOR TRAVELLERS' CHOICE WINNER 2019
- TUI UMWELT 2019
- TUI TOP QUALITY 2019
- TUI HOLLY 2019

- TUI FAMILY CHAMPION 2019
- TUI FAMILY CHAMPION 2018
- TRIPADVISOR PRIDE CERTIFICATE 2018
- TRIPADVISOR EXCELLENCE 2018
- HOLIDAY CHECK RECOMMENDED AWARD 2018
- OTEL PUAN 2018
- BENSWISSCLUB 2018
- TUI HOLLY 2018
- TUI UMWELT CHAMPION 2018
- TUI TOP QUALITY 2018
- SCHAUINSLAND TOP HOTEL PARTNER 2017
- HOLIDAY CHECK RECOMMENDED AWARD 2017
- THOMAS COOK SUNNY HEART AWARD ONE OF THE TOP 3 HOTELS IN ALANYA /SIDE REGION
- THOMAS COOK SUNNY HEART AWARD ONE OF THE TOP 10 BEST PREMIUM PARTNER 2017



- TRAVELIFE 2017-19
- BENSWISSCLUB 2017
- TUI HOLLY 2017
- TUI UMWELT CHAMPION 2017
- TUI TOP QUALITY 2017
- TRIPADVISOR EXCELLENCE 2016
- RTK TOP HOTEL 2016
- SCHAUINSLAND TOP TOTEL PARTNER 2016
- HOLIDAY CHECK RECOMMENDED AWARD 2016
- BENSWISSCLUB 2016
- TUI HOLLY 2016
- TUI UMWELT CHAMPION 2016
- TUI TOP QUALITY 2016
- BENSWISSCLUB 2015
- TUI HOLLY 2015
- TUI UMWELT CHAMPION 2015
- TUI TOP QUALITY 2015
- RTK TOP HOTEL 2015
- TRAVELIFE 2015-17
- ZOOVER AWARD WINNER GOLD 2015
- TUI UK GOLD AWARD 2015
- SCHAUINSLAND TOP HOTELPARTNER 2015
- HOLIDAY CHECK AWARD 2015
- TRIPADVISOR İFTİHAR BELGESİ 2015
- TRIPADVISOR EXCELLENCE 2015
- HOLIDAY CHECK RECOMMENDED 15
- TUI HOLLY 2014
- TUI UK GOLD AWARD 2014
- ZOOVER THE BEST APART HOTEL 2014
- SPEIS TJAREBORG VING PREMIUMPARTNER DIPLOMA 2014
- HOLIDAYCHECK MOST POPULAR HOTELS WORLDWIDE 2014
- BENSWISSCLUB 2014
- TRIPADVISOR EXCELLENCE 2014
- SCHAUINSLAND TOP HOTELPARTNER 2014
- TUI UMWELT CHAMPION 2014
- TUI PET FRIENDLY HOTEL 2014
- RTK TOP HOTEL 2014
- HOLIDAYCHECK QUALITY SELECTION 2014
- HOLIDAYCHECK BEST FAMILY HOTELS IN THE WORLD 2014
- HOLIDAY CHECK RECOMMENDED 2014
- HOLIDAYCHECK QUALITY SECTION 2013
- TRIPADVISOR EXCELLENCE 2013
- ZOOVER HIGH RECOMMENDED 2013
- RTK TOP HOTEL 2013
- TUI UMWELT CHAMPION 2013
- TUI HOLLY 2013
- THOMAS COOK SUNNY HEART AWARD ONE OF THE TOP 10 BEST PREMIUM PARTNER 2013
- HOLIDAYCHECK QUALITY SECTION 2012
- RTK TOP HOTEL 2012
- ZOOVER HIGH RECOMMENDED 2012
- TRIPADVISOR EXCELLENCE 2012
- TUI UMWELT CHAMPION 2012
- TUI HOLLY 2012



- CORAL TRAVEL STARWAY WORLD BEST HOTEL TOP 10 2012
- TUI UMWELT CHAMPION 2011
- TUI HOLLY 2011
- HOLIDAY CHECK TOP HOTEL 2011
- L TUR PALME 2011
- GULET HOTELO 2011
- ZOOVER RECOMMENDED 2011
- THOMAS COOK AWARDS 2011
- GULET HOTELO 2010
- TUI HOLLY 2010
- THOMAS COOK AWARDS 2010
- THOMSON GOLD MEDAL 2010
- HOLIDAY CHECK AWARD 2010
- TUI HOLLY 2009
- TEZTOUR WORLDBERRY 2009
- GULET HOTELO 2009
- THOMSON GOLD MEDAL 2009
- ZOOVER HOLIDAY REVIEWS SELECT 2009
- THOMAS COOK AWARD 2009
- THOMSON GOLD MEDAL 2008
- GULET HOTELO 2008
- GULET HOTELO 2007
- THOMAS COOK AWARD 2006
- GULET HOTELO 2006
- THOMSON GOLD MEDAL 2006
- TUI HOLLY 2005
- TUI UK GOLD MEDAL 2005
- THOMAS COOK AWARD 2005
- THOMAS COOK AWARD 2004
- MANOS HOLIDAY RECOMMENDATION AWARD 2004
- TUI HOLLY 2004
- TUI HOLLY 2003
- TUI HOLLY 2002
- THOMAS COOK PARTNERS IN EXCELLENCE AWARD BEST JMC HOTEL 2002
- JMC PARTNERS IN EXCELLENCE 2001
- TUI HOLLY 2001
- JMC PARTNERS IN EXCELLENCE 2000
- TUI HOLLY 2000
- TUI HOLLY 1999
- TUI HOLLY 1998
- TUI HOLLY 1997

OUR VALUE CHAIN



OUR BUSINESS PRINCIPLES

Barut hotels adopts a business policy that respects natural life and human rights, supports employee personnel and suppliers.

In the name of continuous development, we support our employees with trainings and career management program. First of all, we aim to raise our employees and grow together.

CORPORATE RESPONSIBILITY

While carrying out its activities, Barut hotels works to maintain positive relations between the surrounding society, institutions and natural living areas and institutions; to ensure that social and economic impacts are as positive and beneficial for the environment and the people of the region as possible; to reduce and eliminate negative impacts.

Corporate Responsibility;

•Being Environmentally Friendly

In the region where we carry out our activities and beyond as much as possible, it is our primary goal to take control of our environmental impacts and to work to increase the protection of the environment and cultural heritage.

SUSTAINABLE TOURISM



•Supporting The People Of The Region

We pay attention to the staff we employ from the people of the region. In this way, thanks to the multiplier effect of the economy, we contribute to the revitalization of the economy within the region of the personnel we employ. At the same time, we help the people of the region stay in their area rather than seeking jobs outside their own area.

•Sustainable Tourism

Meeting the needs of our guests and the people of the region by thinking about the future generations, protecting natural resources and Wildlife, saving energy and water and improving the quality of life constitute the basis of our sustainability activities.

Sustainable tourism is more than removing negative impacts.

- More productivity
- Reducing costs
- Pro-active participation and awareness raising (staff, guests, suppliers)
- Ecosystem (the source for tourism) and development of livelihoods
- Strengthening customer experience
- It is not a one-time process but a continuous process.
- It is not bureaucratic (writing reports, printing papers) it is a philosophy, attitude, to be open to new and innovative ideas!

COMMUNICATION WITH OUR STAKEHOLDERS



- Our employees: one-to-one interviews and group meetings, training and workshops, BARUT HOTELS corporate portal, performance evaluation and career development meetings, activity reports and surveys
- Our Guests: Guest Satisfaction Surveys, Request Forms, Contact Forms, Social Media
- Suppliers: procurement specifications, supplier audits, Performance Evaluation System, meetings, interviews
- Local communities: social projects, requests for information (where necessary), activity reports, meetings, complaints system
- Public institutions: meetings, requests for information (where necessary), activity report
- Sectoral Groups: Meetings, Seminars
- Universities and Academicians: intern program, conference-meeting participation, scholarships
- Press: Launch meetings, press releases

RESPONSIBLE PURCHASE PRACTICES

1.USE

This procedure has been written to make the required purchase procedures in the company accurate and complete, to tell the departments how to store the supplies and how to make their exit if necessary.

2.SCOPE

Our plant covers the purchase of goods, materials and services related to its activities, the storage and distribution of all the material required for the use of the guest and the enterprise.

3.DEFINITIONS

Par Stock: Minimum and maximum stock levels.



4. RESPONSIBILITY

General Manager: To make the necessary warnings by following the consumption and costs.

Accounting Manager: To ensure that the consumption and cost accounts are removed on time and without error and delivered to the relevant departments.

Purchase Manager: To determine the price, quantity, terms, delivery and other commercial conditions of the products in need of the facility and to ensure the best possible conditions.

Quality Manager: To examine the conformity of the prepared specifications in terms of quality.

Warehouse Manager: Determining a stocking department for all kinds of materials in the storages in advance and transporting them to their own stockpiles in the material receipt. Checking the stock levels of all kinds of materials under its own stocking responsibility and opening the necessary orders. Checking the conformity of the products delivered to the facility with the norms in the order and raw material specification and performing the receipt. To carry out the processes of transferring the stored material to the use of the operation departments in accordance with this procedure completely and smoothly. Filling in the Purchase Request Receipt in the procurement of routine material and forwarding it to the Purchasing Department.

Carrier: To place the delivered material in the warehouses, to clean the warehouses periodically, to ensure the order, to perform the exit to the departments.

Consolation Committee: The consolation committee formed by the kitchen manager or the related department chief and the warehouse chief shall verify the materials which are in the list of previously selected suppliers according to the material Acceptance Criteria.



5. APPLICATION

- 5.1.** Establishing Department Minimum Stock Levels
- 5.2.** Department Requests
- 5.3.** Purchase Requests
- 5.4.** Material Choices
- 5.5.** Department Requests Outside of Working Hours
- 5.6.** Warehouse Requests
- 5.7.** Description
 - 5.7.1.** Editing Purchase Request Receipts
 - 5.7.2.** Delivery Process
 - 5.7.3.** Return Process
 - 5.7.4.** Registration of the Delivered Material in the Stock Program
 - 5.7.5.** Control of Material Invoices
 - 5.7.6.** Storage and Storage Process Controls
 - 5.7.7.** Stock Level Control
- 5.8.** Leaving the Warehouse
- 5.9.** Count
- 5.10.** Turnkey Delivery of Warehouse

OUR GUESTS



Our guests are the reason we exist. Following guest complaints from all kinds of sources, analyzing complaints and informing our guests on this subject, turning the complaints into an opportunity for ourselves is our priority. We focus not on complaints but on managing satisfaction with our practices that create innovative values. With the “SEDNA360” mobile application program, which we started to use in 2019, we carried our communication with the guests one step further.

While determining the quality targets of management and departments, the evaluation results of guest surveys are also taken into consideration. Annual actions are determined according to these goals.

Management Of Guest Complaints

Due to the simultaneous realization of production and consumption in the service sector, it is inevitable that errors will occur. However, we are aware that it is possible to be aware of the existence of complaints as Barut hotels in order to make the service mistakes successfully compensated, to create quick solutions for the management of these complaints and to establish processes based on the case of justice, to inform our staff and guests about these processes and to apply these processes effectively.

CRM system is used for guest satisfaction and marketing activities. This ensures the collection and analysis of guest data. CRM Revenue Report function provides continuous notification of guest preferences to all operational units.

OUR ENVIRONMENTAL MANAGEMENT SYSTEM POLICY



Using our resources in the most efficient way to prevent environmental pollution and to protect the nature, reduce the amount of waste, recycle or make it harmless is our main goal. Aware of our environmental impacts, we strive to take the necessary measures and actions.

BARUT HOTELS, as well as internal and external customer requirements, as well as international and national legal terms and regulations in accordance with the realization and presentation of our products and services, pollution prevention and sustainability by providing social responsibility, we are committed to being an environmentally friendly institution.

In carrying out this commitment;

- We determine and control the effects we have on the environment,
- Pollution-related risks in emergency situations (fire, explosion, flood, earthquake, leakage, etc.) we are prepared and comply with environmental legal regulations,
- We strive to minimize our waste, prevent pollution at source, use energy efficiently and reduce the negative effects of our activities on the environment,
- Waste separation and reducing the amount of waste, efficient use of Natural Resources, etc. we continuously improve our environmental performance with activities,
- We follow the waste up to the recycling/ disposal phase,
- Caretta-Caretta sea turtles are endangered by the extinction of the spawning generations on our shores,
- Educate our employees on the precautions they will take in case of hazardous chemicals,
- We encourage our employees and guests to be sensitive to the environment, we develop them by giving our employees awareness of the environment and awareness of the efficient use of energy.,
- We use energy and water saving systems in our hotels.
- We raise and encourage our suppliers and stakeholders to work on green economy and energy efficiency.

ENERGY MANAGEMENT



As BARUT HOTELS, aware of the negative effects of the rapid depletion of energy resources, global warming and the damage caused by fossil fuels to the environment, we preferred renewable energy sources in our renewals and made an effort to reduce our carbon footprint in nature.

Arum Barut Collection 2020 Environmental Factors Realized within the Scope of Sustainability

- Suite rooms (50 rooms in total) have been renovated, all materials used are state-of-the-art and eco-friendly.
- Lobby – reception entrance has been renewed, all materials used are state-of-the-art technology and eco-efficient products are selected.
- Personnel dining hall has been renovated, all materials used are state-of-the-art and energy efficient products are selected.
- Mimosa A-la carte restaurant has been renovated, all materials used are state-of-the-art and energy-saving products have been selected.
- Personnel Corridor lighting has been renewed, all materials used are state-of-the-art technology and saving products have been selected.
- Garden irrigation system maintenance repair was done.
- Flora pastry has been renewed, all materials used are state-of-the-art and energy efficient products have been selected.
- Trace usage has been implemented and usage has been increased with each passing day. Paper waste has been reduced.
- The lobby door has been changed, the renewed door is state-of-the-art and eco-efficient products have been selected.



Arum Barut Collection 2021 Environmental Elements Planned For Sustainability

- Renewal and enhancement works to make more efficient use of solar energy on solar energy
- Addition of heat pumps for the purpose of cooling pool systems and general space heating
- Use of more efficient lighting in all apart hotel lights
- Air filter installation for general outdoor doors



WASTE MANAGEMENT



Our primary aim in our waste management system as BARUT HOTELS is to reduce the amount of waste, to ensure the disposal of the waste in the environment with the least damage and to regain the recoverable ones by managing our waste well.

RECOVERABLE WASTE

We do various studies to reduce our waste production at its source and encourage our guests and employees to participate in the recycling program.

- Disposable metal cans, plastic bottles, etc. instead of drinks, the amount of waste is reduced by using beverage units.
- Packaging waste has been reduced by purchasing large packaging box and bucket products instead of single use breakfast products as much as possible.
- Disposable water consumption is reduced by using water dispenser in personnel areas.
- In the guest rooms of the club, there are refillable soap in bathrooms-toilets and general area toilets
- To reduce paper consumption, we do as much correspondence and announcements as possible in the mail environment.
- In order to reduce our paper consumption, we make internal correspondence with guests via Sedna trace.

Since 2016, an average of 5.3 tons of paper waste per hotel has been recovered. As a result of recycling of 1 ton of used paper waste, 16 grown pine trees and 85 square meters of forest area will not be destroyed.





Since 2016, an annual average of 2.2 tons of glass waste per hotel has been recovered. If glass waste is used in production, carbon dioxide emissions of 315 kg for each newly produced 1 ton glass are prevented.



Since 2016, an average of 1.6 tons of metal waste per hotel has been recovered. Recycling of 1 ton metal waste saves 1300 kg of raw material.



Since 2016, an annual average of 1,5 tons of plastic waste per hotel has been recovered. Recycling of 1 ton of plastic packaging waste saves 14000 kWh of energy. TUI SENSATORI Resort Barut Sorgun is Turkey's largest “Grey Water Treatment System” in the tourism sector.



As of 2021, as Arum Barut Collection, we are even more aware of sustainability. For this, we have started compost production by evaluating our organic waste. We will use these fertilizers that we produce for our plants and flowers.



CHEMICAL USE

It is our priority that all the chemicals we use are in approved, labeled and suitable packages, and that the MSDS (Material Safety Data Sheet) has reached us. The use of chemicals, the amount and methods of use, personal protective equipment requirements and "Hazardous Chemical Waste, Leak etc." Our employee who will use the chemical is trained on the measures to be taken according to the Intervention Instructions.

Our chemical storages prevent leakage, spillage etc. that may harm the environment. necessary measures are taken against the situations. Chemical storage is carried out in accordance with the type of chemical, manufacturer's storage instructions and regulations. We work with relevant companies to safely dispose of chemicals and follow up chemical wastes.

CARBON SWING

We make our purchases from regions as close as possible. Thus, it is aimed to reduce the environmental impact by minimizing the CO2 emissions of the delivery vehicles of the supplier companies, and to plan investments that will prepare tomorrow instead of expenses that will save the day in 2021 in order to reduce our carbon emissions due to vehicle use and energy consumption.

PROTECTING NATURAL LIFE

Cleaning of sea water is one of the top priority issues in terms of both protecting natural life and sustainable tourism. In this context, we keep a sufficient number of garbage bins and waste containers on the beach, empty them regularly and keep them clean. In order to make our beaches cleaner, we train our beach staff and check the cleanliness of the beaches. We do regular area cleaning in our own facilities.

We are taking the Caretta Caretta Sea Turtles, which are in danger of extinction, under protection that lay their eggs on our beaches.



ENVIRONMENTAL PRIORITIES

- Materials such as textiles which are deformed over time are granted to the needy persons instead of treating them as waste or are reduced and used for different purposes. In this context, some dormant room furniture and furnishings are provided to various organizations.
- Efforts are being carried out to increase the environmental awareness of our guests. In this context, environmental cards were left in the guest rooms and the guests were tried to be aware of what our facility did and what they could do to protect the environment.
- Within the scope of World Environment Day celebrations, we try to contribute to the development of environmental consciousness of our children from the early ages through activities such as planting flowers, collecting waste, making shapes from packaging wastes in children's clubs.
- Think about us in the name of protecting the environment we carry out all the tasks. Barut hotels side also sponsored the conservation of ancient city heritage.

PERSONNEL ENVIRONMENTAL TRAINING & EXERCISES

In line with the annual training programs, our employees are given environmental training. Trainings; reduction of consumption of natural resources, reduction of waste and correct separation, precautions related to hazardous wastes, protection of natural life, etc. topics include.

Trainings are carried out both internally and externally. With the trainings given by our environmental officer periodically, all our employees have been informed about the environment. In addition, our employees who use chemicals have been informed about the standardization of chemical consumption by taking chemical trainings from our supplier companies. Awareness has been increased with trainings involving the importance of the environmental damage and collection of waste oils from vegetable waste oil company.

Studies are being carried out to prevent all living things in our facilities from being damaged in case of fire. Within this scope,

- Fire training has been provided to our employees.
- Emergency teams have been established.
- Fire drills are organized.
- Increased number of fire hydrants.

SOCIAL RESPONSIBILITIES WITHIN THE SCOPE OF SUSTAINABILITY



Arum Barut Collection 2020 Social Elements Within The Scope Of Sustainability

Some projects planned due to the Covid-19 epidemic, which still continues its effects in the current period, were canceled due to the inability to comply with the social distance rules.

- Celebration of March 8, International Women's Day via social media.
- Celebration of March 22, World Water Day via social media.
- We create internship opportunities for tourism students to gain work experience.
- We support our employees with training and career management program. We aim to raise our own employees as much as possible, to raise our own employees and to grow together.

Arum Barut Collection 2021 Social Elements Planned for Sustainability

Due to the Covid-19 epidemic, which still continues its effects in the current period, some projects were not included in the 2021 Sustainability Plan due to the fact that social distance rules cannot be followed.

- Participating in the "WE ARE RUNNING FOR WOMEN" event on International Women's Day.
- Financial assistance for the restoration of designated primary schools.
- Animal shelter visit, developing social solidarity in line with their needs.

ARUM BARUT COLLECTION 2020 EVALUATION, 2021 TARGETED CONSUMPTION SAVINGS



Information and results regarding the resources spent as a result of our activities carried out in Arum Barut Collection in 2020 are given below. The progress report focuses on the use of ELECTRIC - DIESEL - WATER - LNG - CHLORINE - ACID - OTHER CHEMICALS - BOILER, ROCK SALT CONSUMPTION - BOILER, OTHER CHEMICALS - FUEL OIL.

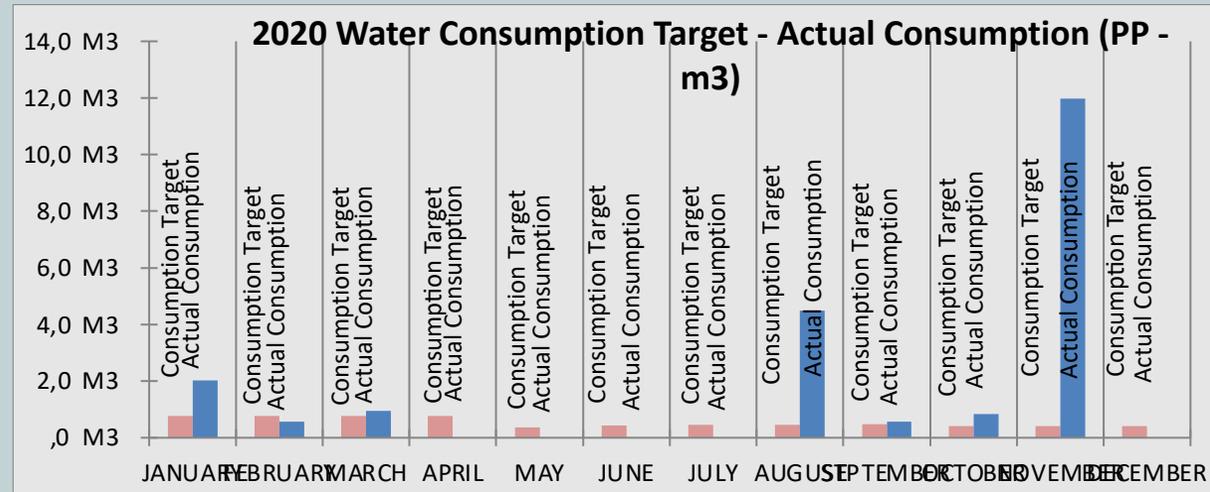
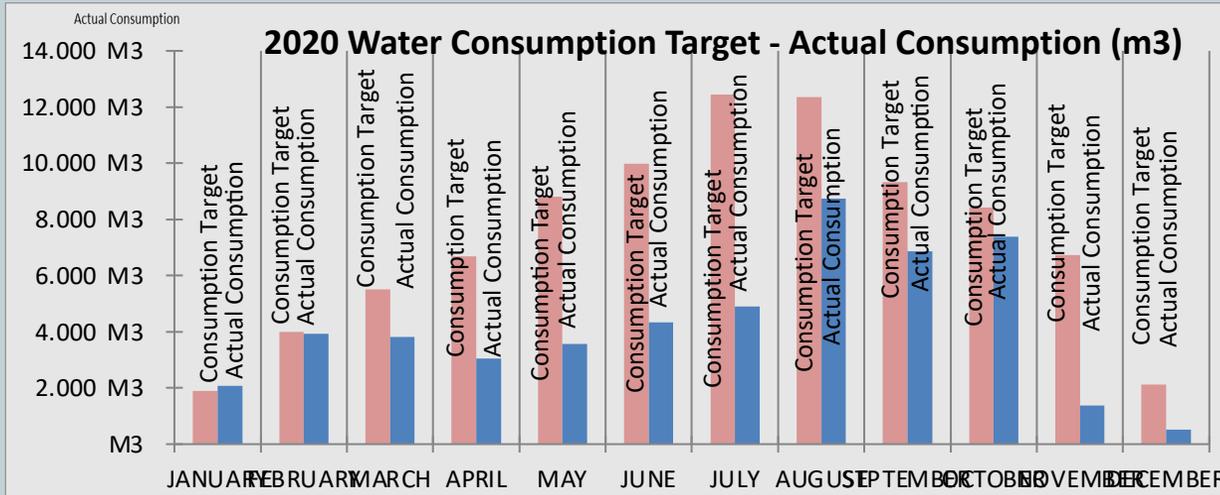
The concrete results of the studies conducted in terms of environmental sustainability were made by comparing the years 2019-2020 with the tables and graphics in the file. Our 2021 energy consumption budget target is to save up to 1,5% of 2020 consumption.

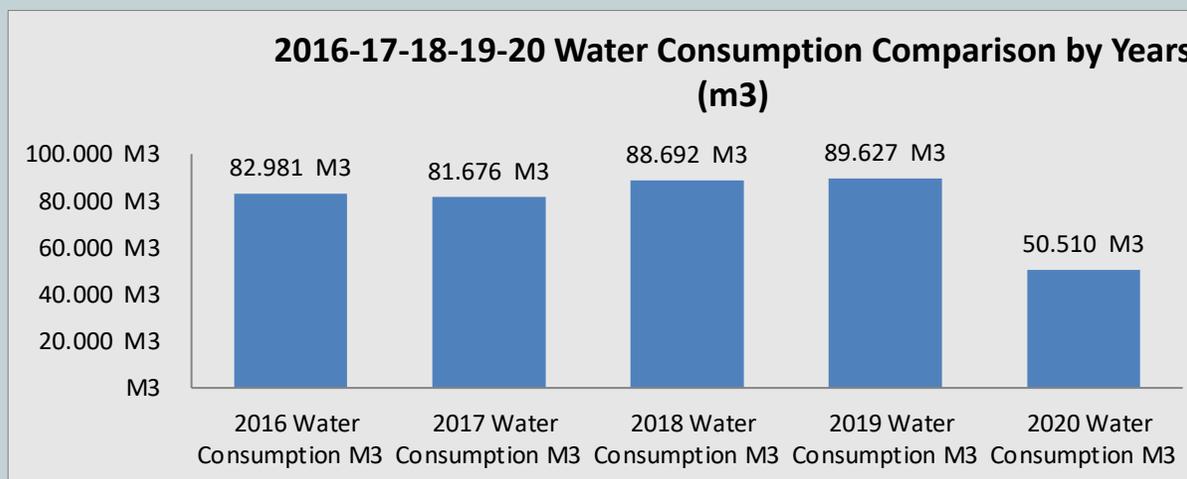
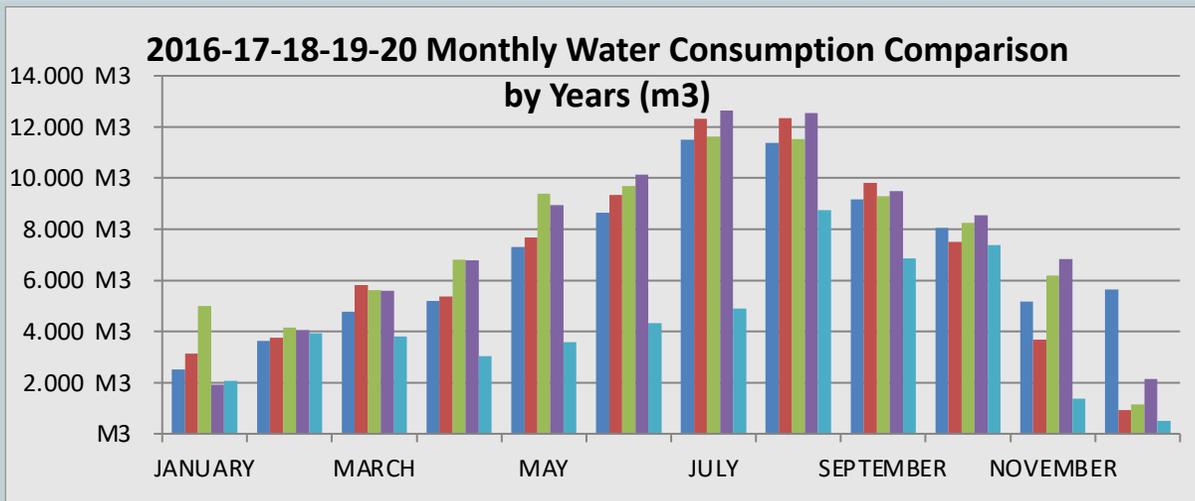
With our social activities, personnel activities and environmental activities in 2020 our social activities, personnel activities and environmental activities planned to be held in 2021 are in our file.

Evaluation;

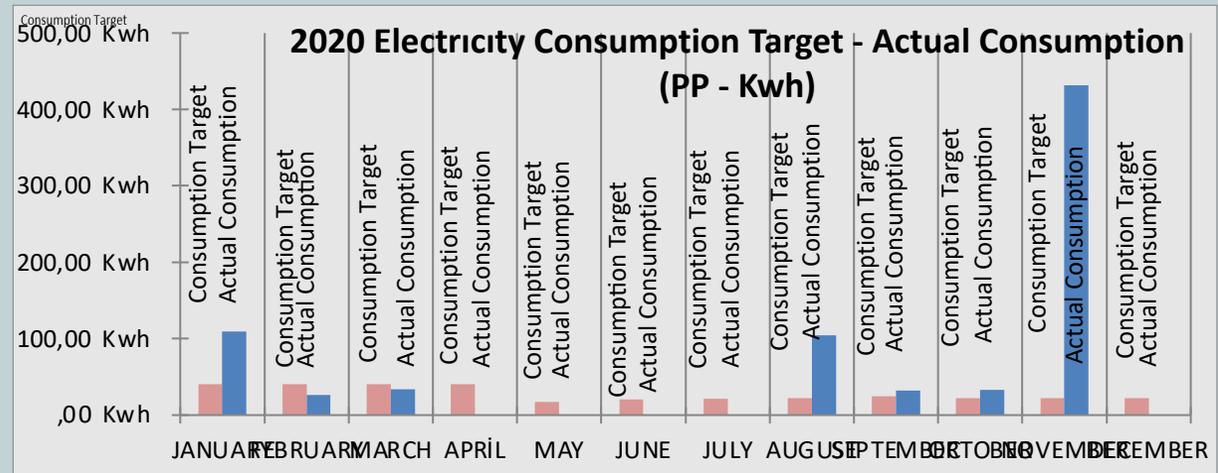
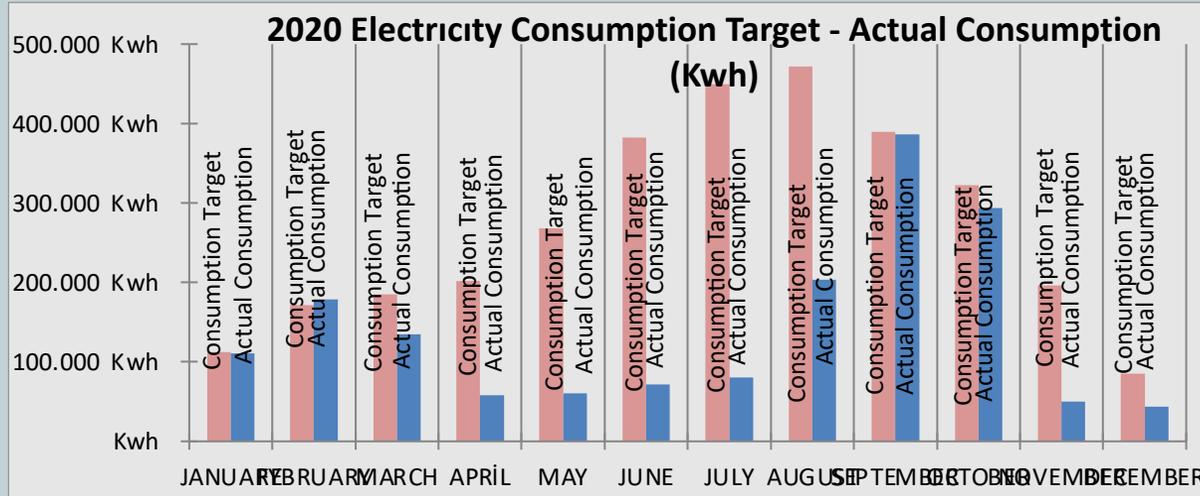
- Assessment of LNG, Pool Chemicals, Vehicle fuel and other similar consumption per person in 2020 will not give us an accurate result. Because Arum Barut Collection opened on 23 January 2020 and closed on 20.03.2020 for the first time, reopened on 20.08.2020 and closed for the second time on 04.11.2020.
- You can see the distribution of all consumption items such as ELECTRIC - FUEL - WATER - LNG - CHLORINE - ACID - OTHER CHEMICALS - BOILER, ROCK SALT CONSUMPTION - BOILER, OTHER CHEMICALS - FUEL, in the graphs and tables detailed below.

WATER



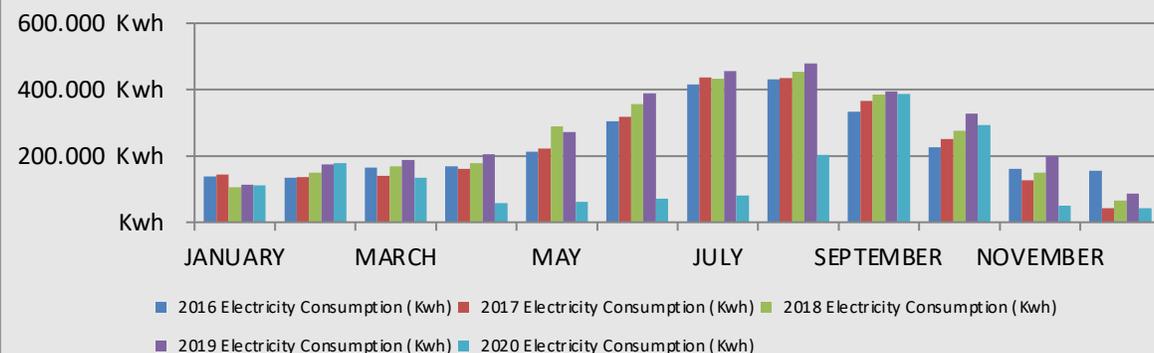


ELECTRICITY

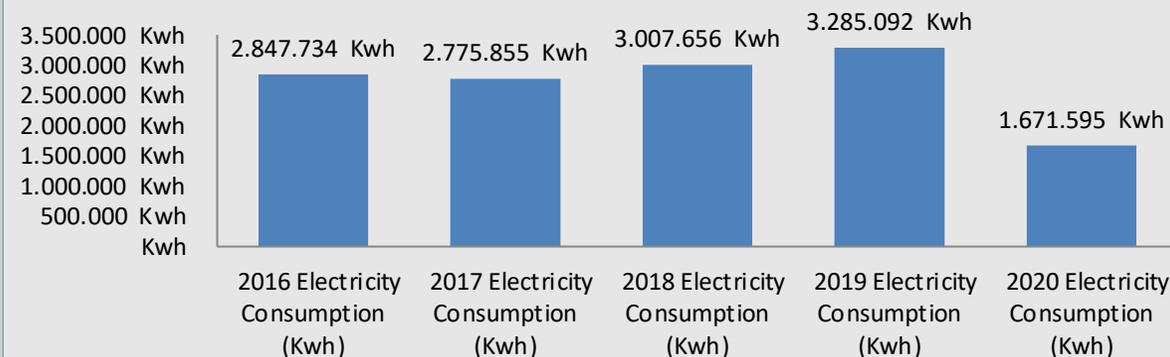




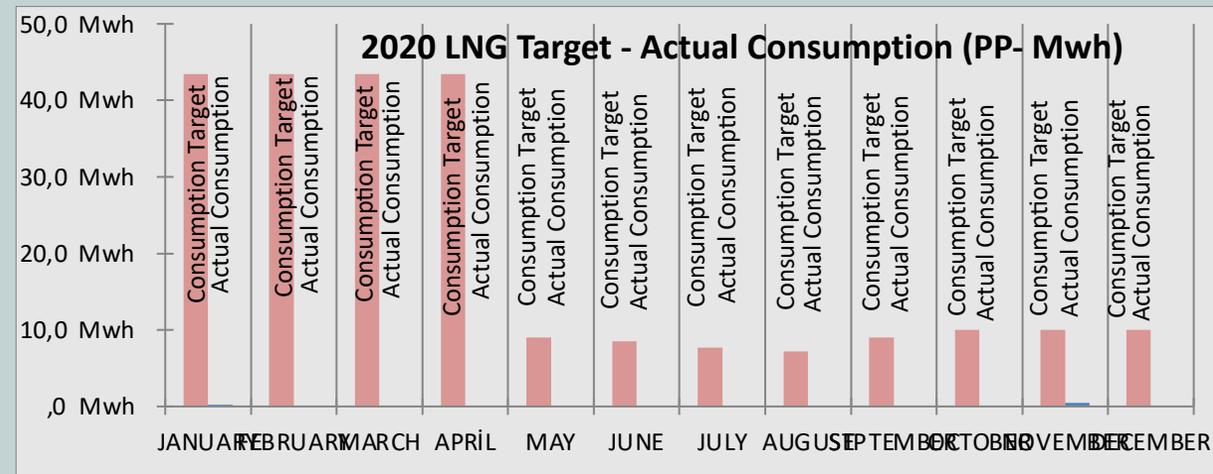
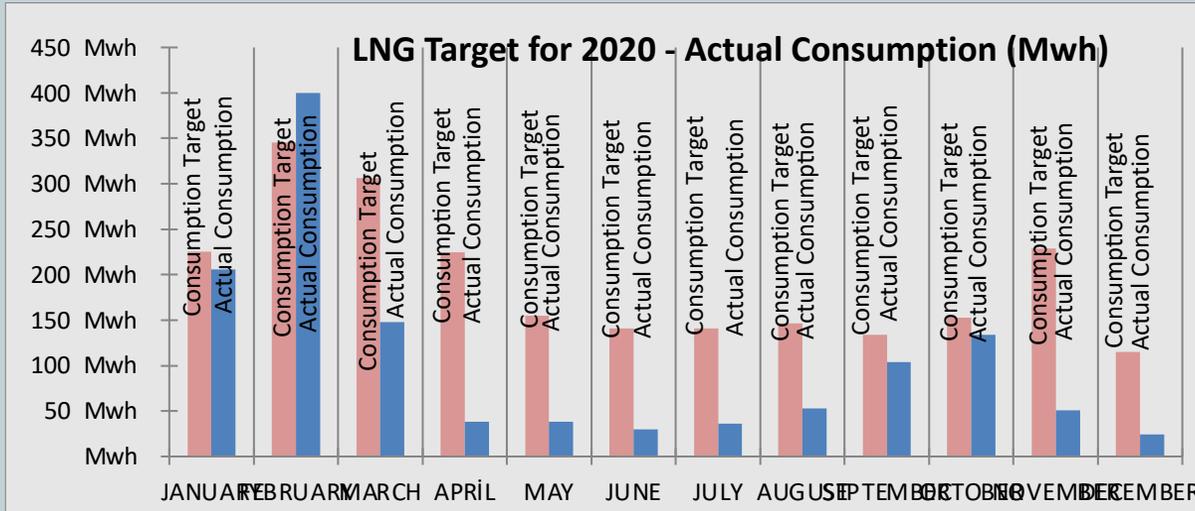
2016-17-18-19-20 Electricity Consumption Comparison by Months (Kwh)



Electricity Consumption Comparison by 2016-2017-18-19-20 Years (Kwh)

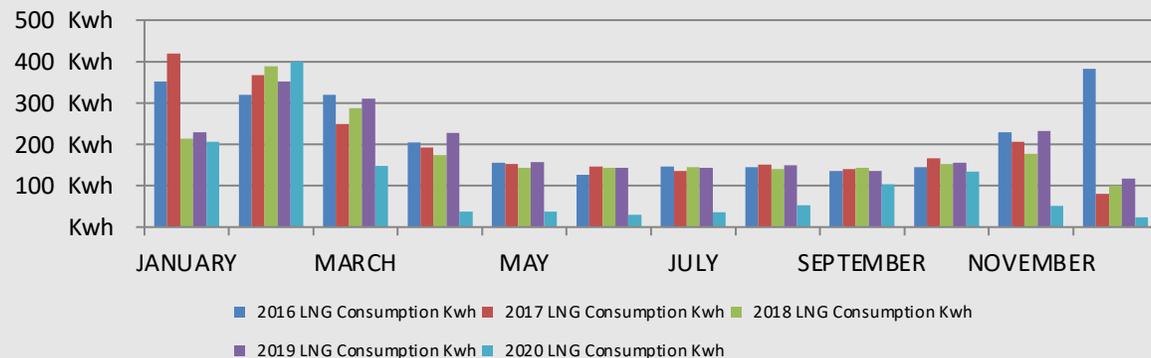


LNG

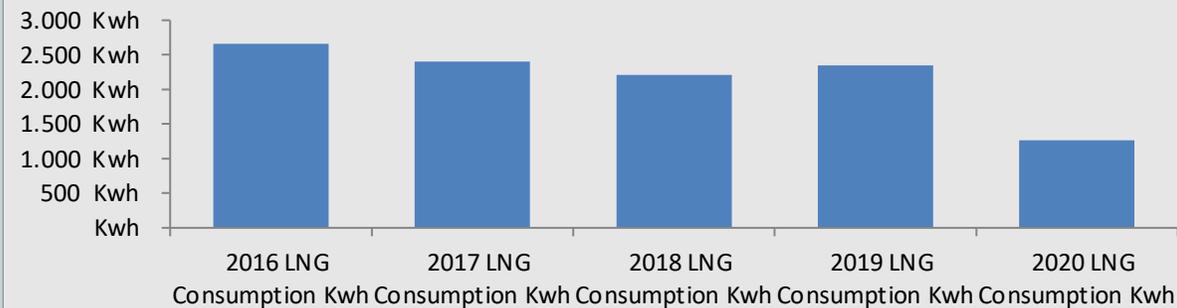




2016-17-18-19-20 LNG Consumption Comparison by Months (Kwh)



LNG Consumption Comparison by 2016-17-18-19-20 Years (Kwh)



CHEMICAL



Housekeeping - Laundry Chemical Consumption (Kg) by 2018 - 19 - 20



Steward Chemical Consumption (Kg) by 2018 - 19 - 20 Years





BARUT

HOTELS

50 YEARS